

# Terms and Conditions

Prime Estate Agents UK Ltd | Registered No. 06487867 | 167-169 Church Road, Yardley, Birmingham, B25 8UR | bash@primeestatesuk.com

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Last updated: 29 March 2026

## 1. About Us

Prime Estate Agents UK Ltd (company number 06487867), registered at 167-169 Church Road, Yardley, Birmingham, B25 8UR, provides residential and commercial property sales, lettings, and property management services in the United Kingdom.

## 2. Services

We provide the following services:

- Property sales — marketing, viewings, negotiation, and sales progression
- Residential and commercial lettings — tenant finding, referencing, and tenancy management
- Property management — rent collection, maintenance coordination, and landlord reporting

The specific services to be provided, fees, and any special conditions will be set out in a separate written agreement or terms of engagement provided to you at the outset of our relationship.

## 3. Our Fees

Our fees for each service will be clearly set out in your individual service agreement. All fees are subject to VAT at the prevailing rate unless otherwise stated. We reserve the right to charge interest on overdue invoices at 8% above the Bank of England base rate.

## 4. Client Obligations

By instructing us, you agree to:

- Provide accurate and complete information about yourself and the property
- Comply with all relevant legislation including landlord licensing requirements where applicable
- Provide valid identification and any documentation required for anti-money laundering compliance
- Notify us promptly of any changes to your circumstances that may affect the services
- Ensure the property meets all legal safety requirements before marketing or letting

## 5. Anti-Money Laundering

We are required by law to carry out identity verification and source of funds checks on clients. We may be unable to proceed with a transaction if satisfactory verification cannot be obtained. All information provided for these purposes will be handled in accordance with our Privacy Policy.

## 6. Limitation of Liability

To the fullest extent permitted by law, Prime Estate Agents UK Ltd shall not be liable for any indirect, consequential, or special loss arising from the provision of our services. Our total liability to you in connection with any transaction or service shall not exceed the fees paid by you to us in relation to that transaction or service.

Nothing in these terms limits our liability for death or personal injury caused by our negligence, fraud, or any other liability that cannot be excluded by law.

## 7. Termination

Either party may terminate a service agreement by giving written notice as specified in the individual service agreement. We reserve the right to terminate our services immediately if you are in material breach of these terms or if we are required to do so by law.

## **8. Confidentiality**

We will keep all information you provide to us confidential and will not disclose it to third parties except as necessary to provide the services, as required by law, or as set out in our Privacy Policy.

## **9. Governing Law**

These terms and conditions are governed by the laws of England and Wales. Any disputes arising shall be subject to the exclusive jurisdiction of the courts of England and Wales.

## **10. Changes to These Terms**

We may update these terms from time to time. Any material changes will be notified to you in writing. Continued use of our services after notification constitutes acceptance of the updated terms. Please contact us at [bash@primeestatesuk.com](mailto:bash@primeestatesuk.com) with any questions.